

# Clay Decor, LLC Policies

## Finish Colors

Aged Copper	Candle Light
Antique Bronze	Rust
Bone	Soft Blue
Cobalt Blue	Soft Gold
Deep Green	Waters Deep
Gloss White	Autumn Antiquity
Dark Forest	Black Antiquity
Metallic Black	Brown Antiquity
Moss Green	Green Antiquity
Mottled Aqua	Earthly Plum
Ocean	Butter Cream
Old Gold	Moonlight
Bannana	Green Shadow

\*Go to [www.clay-decor.com](http://www.clay-decor.com) and click on Finish Colors to see samples of each glaze.\*

## Payment Terms

**\*50% deposit required to start order**  
**\*Remaining 50% due within 30 days of order ship date**  
**\*A \$20 per month late fee will applied to all orders not paid within 30 days**

**Clay Décor LLC Does Not Guarantee that this is the most recent pricelist. Please contact us to confirm pricing.**

**\*\*Displays are for tile showroom use only, and not for resale or installation. Custom displays are always available and priced according to requirements. Individual tiles sold for display one-time-only.**

**Shipping:** Shipping applies to all orders and includes insurance. Expedited shipping will incur additional charges per requirements.

Shipping charges include actual Federal Express Ground costs plus \$4.00 per box materials fee for all boxes regardless of size (most are 2 cubic feet or larger). Packing/handling is free.

## Estimated Delivery Times

All Clay Decor, LLC products are custom-created for individual purchase orders. The delivery schedule below applies to stock designs and finishes. Delivery of custom designs, sizes, and finishes is determined on an individual project basis.

1-500 Tiles = 6 weeks  
 500-800 Tiles = 10 weeks  
 Over 800 Tiles = Call for delivery estimates  
 1-6 Lavatory Sinks = 6 weeks  
 6-12 Lavatory Sinks = 12 Weeks  
 Over 12 Lavatory Sinks = Call for delivery estimates

\*\*Delivery information is not a guarantee; schedule may vary based on client requirements and volume of purchase orders at the time. Any deviation from the above schedule will be noted by Clay Decor, LLC upon receipt of the purchase order.\*\*

## Product Liabilities and Warranties

Product liabilities and warranties are limited to product defects such as chips or breaks. **Note** that due to the handmade nature of the product, and the custom mixing of the high-fire glazes, some variation in color and texture of the glaze should be expected and will not be considered for warranty. Misuse or mishandling of the product will void all warranties (Note: Tiles may withstand light foot traffic in a floor application, but Clay Decor LLC DOES NOT warranty its tiles for floor use.)

Clay Decor, LLC's warranty of any Tiles, Lavatory Sinks, and Decor Elements shall not apply if the Tiles, Lavatory Sinks, and Decor Elements are not stored or handled appropriately, the defect of the Tiles, Lavatory Sinks, and Decor Elements resulted from damages occurring after delivery of the Tiles, Lavatory Sinks, and Decor Elements, or the defect of the Tiles, Lavatory Sinks, and Decor Elements was not **reported to Clay Decor, LLC within seven (7) days** after delivery to the buyer's location or designated delivery point. If the Tiles, Lavatory Sinks, and Decor Elements does not conform to the warranty above and the warranty is not otherwise excluded, then Buyer shall promptly notify Clay Decor, LLC of the defect. **THE FOREGOING ARE BUYER'S SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF THE WARRANTY PROVIDED BY CLAY DECOR, LLC ABOVE.**